

THE YELLOW ROLLS-ROYCE

TERMS & CONDITIONS

We do try very hard to make every occasion as memorable and enjoyable as possible but, fortunately very rarely, things do go wrong, and in our business, when things go wrong, the disappointment factor can be truly enormous. In all cases we will do our best to minimise the effects of any such problems.

Bookings are accepted only on condition that the Hirer accepts these terms and conditions, and understands that payment of the deposit signifies such full and unconditional acceptance by the Hirer.

1. Payment Terms

- A minimum booking fee of \$100.00 per vehicle is to be paid at the time of booking. A vehicle is not considered to be "held" for any booking until that booking fee is received and the booking thereby 'confirmed'.
- The outstanding balance is to be paid one calendar month prior to the hire date, irrespective of any subsequent reductions in time. Any increases in time are to be paid immediately at the same rates as applied earlier.

2. Cancellation

- In the event of the cancellation of a hire of a car at any time, 100% of the monies already paid will be forfeited.

- In the event of a cancellation of the hire of a car at any time within the 1 month period prior to the date of hire, all monies already paid will be forfeited and any outstanding balance remains payable.

3. Delays

- We are not responsible for Acts of God, traffic delays or delays caused by our clients.

4. Driving

- The chauffeur will use his/her judgement to drive at reasonable speeds in relation to the prevailing road, traffic and weather conditions, and will not normally exceed 50 mph on the open road nor 30 mph in the city.
- The vehicles in our fleet are only insured for our chauffeurs. No other person may drive the vehicles under any circumstances.
- The chauffeur has the last word on route and timings undertaken, in accordance with road, traffic and weather conditions.

5. Behaviour

- The Client will be held responsible for any and all damage to vehicles and/or equipment if caused by them or any of their guests.
- Smoking and drug-taking is forbidden in the vehicles.

- Drinking in the vehicles is permitted at the sole discretion of the chauffeur.
- Clients will be held responsible for the conduct of any and all passengers in the vehicle at all times.
- We reserve the right to immediately terminate any and all services to unruly and/or abusive passengers.
- The person making the booking is considered to be the Hirer and accepts all responsibility as to the conduct of any passengers.
- It is the client's responsibility to insure his or her own personal effects and those of any guests.



Marj: 519-471-5156 Ted: 519-641-6261 info@theyellowrollsroyce.ca

